THE FLEA AND TICK FREE GUARANTEE

FLURALANER

BRAVECTO®

Flea *and* ***tick*** *protection like never before*

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YOUR VET HAS PRESCRIBED BRAVECTO® TO YOUR PET

An innovative treatment that protects against fleas and ticks for up to 12 weeks*, rather than the typical 4 weeks, giving you extended peace of mind on control of these common parasites!

We are so confident in the flea and tick-killing efficacy of BRAVECTO® that we are offering a Flea and Tick Free Guarantee - a full refund if additional treatment for your cat or dog is required to manage fleas and ticks within 12 weeks of initial BRAVECTO® treatment.

To take part in this scheme, on first being prescribed BRAVECTO®, please complete the details below. In the unlikely event of a claim please contact your veterinary practice and present this form. Please see overleaf for the terms and conditions associated with this offer.

*BRAVECTO® chewable tablets provide 12-week immediate and persistent tick-killing activity against *Ixodes ricinus*, *Dermacentor reticulatus* and *D. variabilis* and 8-week immediate and persistent killing activity against *Rhipicephalus sanguineus*.

FOR COMPLETION BY PET OWNER:

PRACTICE NAME:

OWNER'S NAME:

PET'S NAME: CAT ☐ DOG ☐

DATE OF PURCHASE OF INITIAL DOSE:

PET OWNER SIGNATURE:

YOUR VETERINARY PRACTICE WILL NEED TO COMPLETE THE FORM BELOW TO VERIFY YOUR CLAIM

I VERIFY THAT:

All dogs and cats in the same household as the above pet have been prescribed the appropriate prescription flea and tick control products by this practice and the owner has confirmed these products have been used as directed.

OR

There are no other pets in the same household as the above pet.

On the grounds of the evidence of an unresolving flea and tick problem on the dog or cat up to 12 weeks post-administration or in the event of a dog failing to completely ingest the product, necessitating prescription of an alternative additional flea product for use in this pet, I verify that this claim is valid.

SIGNED:

MRCVS

DATE:

TERMS AND CONDITIONS

1. The Flea and tick Free guarantee (the "Guarantee") is available to residents of Great Britain, the Channel Islands and the Isle of Man aged 18 years or over who have been prescribed, purchased and administered a dose of BRAVECTO® from a participating veterinary practice and who comply with the following terms and conditions.

2. Under the Guarantee, a purchaser will be entitled to a full refund of the purchase price paid, as evidenced on the accompanying till receipt, if in the opinion of the veterinary surgeon further treatment of the pet has been required to resolve a flea or tick infestation within 12 weeks of the administration of BRAVECTO®. The Guarantee also applies in the event of the dog failing or refusing to ingest BRAVECTO®. In such circumstance, 3(a) and 3(b) do not apply.

3. In order to claim a refund, a purchaser must:
   (a) take their pet back to the veterinary practice where the BRAVECTO® dose was purchased;
   (b) allow their pet to be examined by the veterinary surgeon; and
   (c) provide the veterinary surgeon with a till receipt evidencing purchase and a flea guarantee leaflet which has been completed in relation to the relevant dose of BRAVECTO®.

4. The decision to prescribe additional treatment is at the sole discretion of the prescribing veterinary surgeon and no refund will be provided unless the veterinary surgeon deems additional treatment to be necessary.

5. Additional treatment must be prescribed by the veterinary surgeon and does not include household products such as sprays.

6. A refund claim must be received by the practice within 12 weeks of the administration of BRAVECTO® and by no later than 31 December 2017.

7. Claims are limited to one per pet and an owner may make up to a maximum of 5 claims.

8. To make a claim the purchaser must have treated all dogs and cats in their household with the product prescribed by the veterinary surgeon as directed.

9. No cash alternative is available.

10. Personal information provided on the flea and tick guarantee leaflet will be retained and processed by the Promoter, solely for purposes connected with the administration of the Guarantee.

11. On receipt of a valid claim a purchaser is entitled to a refund of the purchase cost of BRAVECTO® only from the practice and, to the extent permitted by law, purchasers agree that they will release and hold harmless the Promoter and anyone connected professionally with the promotion from and against any claim or cause of action including, but not limited to, personal injury, death (except where such personal injury or death is the result of negligence by the Promoter or third party connected with the promotion) or damage or loss of property arising as a result of administering BRAVECTO®.

12. A purchaser's statutory rights are not affected by this Guarantee.

13. No correspondence will be entered into between the Promoter and any purchaser.

14. The Promoter reserves the right, at its absolute discretion, to amend or suspend this Guarantee or withdraw the Guarantee in relation to a particular veterinary practice at any time with no liability to any participants, veterinary practices or third parties.

15. This Guarantee and terms and conditions are governed by English Law and the courts of England shall have exclusive jurisdiction over any dispute arising out of or in connection with this offer.

16. By submitting a claim, purchasers agree to be bound by these terms and conditions.

Promoter: MSD Animal Health, Walton Manor, Walton, Milton Keynes, MK7 7AJ.

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MSD Animal Health